

Privacy Policy

Your Privacy

We are very concerned about our policy-holders' privacy. Data collected for services rendered will not be shared with any other organization and is used for the sole purpose of servicing our policy-holders. All personal data is housed in secured storage within our offices.

Authorization

The Resolution Services Provider, ID Theft Assist, can only provide services with authorization from the policy-holder. The authorization form will be e-mailed or faxed to the policy-holder at the time of service. A signed authorization form must be faxed to the service center in order to proceed. E-mail signatures cannot be accepted.

Subscription Verification

In some cases, verification of your policy may be needed. We will provide service until the next business day. At that time, if verification is not obtained, the ID Theft Assist service will be discontinued.

Identity Verification

In some cases, identity verification may be necessary. This is done for the policy-holder's protection. If the identity of the policy-holder cannot be verified, service will be discontinued.

Given the nature of the IDentity Guardian Insurance Policy, your privacy is a top concern. We ask for as little information as possible in order to process your policy. Please read further about our privacy practices.

The Information We Collect from You

We allow you to purchase a policy conveniently through your trusted insurance agent. The only personal information we collect prior to issuing a policy is your full name and current and/or billing address. We will only ask for additional information if you become a victim of identity theft.

Security Measures Taken

ID Theft Assist takes precautions to secure your personal information. If and when we ask you to provide your personal information, we will do so through a Web page that uses the Secure Sockets Layer (SSL) protocol. This protocol provides security for your information by encrypting it as it travels from your computer to our computer.

Third Parties

We do not provide any of your personal information to third-party vendors.

The Collection of Anonymous Data

In order to enhance the usefulness of our Web site and our products and services, we may collect data about our customers' use of our Web site in a manner that does not include any personally identifiable information. While you browse the Web site, we note which pages of our site you visit and note the IP address of your computer (as all Web sites do automatically), but we do not link that address information to your personal information. The general information we gather enables us to serve our customers better by continually enhancing our site based on up-to-date use patterns.

Notification of Changes to This Privacy Statement

We may amend this Privacy Statement at any time, but will notify users in advance of any material change, by posting a notice of the change in a prominent position on the home page of the Web site. If the amendment would permit us to share your personal information with third parties in a manner materially different than described in this Privacy Statement, unless required by law or court order or in order to safeguard the operations of our site or our customers, you will be given an opportunity to inform us that you do not consent to such sharing of your personal information.

Possible Acquisition

In the event of an acquisition of all or part of our operation by another company, or in the event that we were to sell or dispose of all or a part of the business, the acquirer would have access to the information maintained by the Identity Guardian business, which could include your personal information, subject to applicable law. The acquirer's privacy policy might be different than our privacy policy, or the acquirer might choose to amend our privacy policy. You will be notified by e-mail if, as a result of such acquisition, our privacy policy is materially changed or if the acquirer's privacy policy is materially different than our privacy policy. In connection with such notice, you will be given an opportunity to inform the acquirer that you do not consent to the use or disclosure by the acquirer of your personal information in accordance with such new or revised privacy policy.

Links to Other Web Sites

Some pages on our Web site may contain links to other web sites. Please note that when you click on one of these links, you are moving to another web site. We encourage you to read the privacy statements of these linked sites as their privacy policy may differ from ours.

Questions regarding the Identity Guardian's privacy practices should be directed to:

Guardian Specialty Insurance
P.O. Box 7771
Jacksonville, FL 32238

E-mail: idgetguardian@comcast.net